CCNA 200-301, Volume I

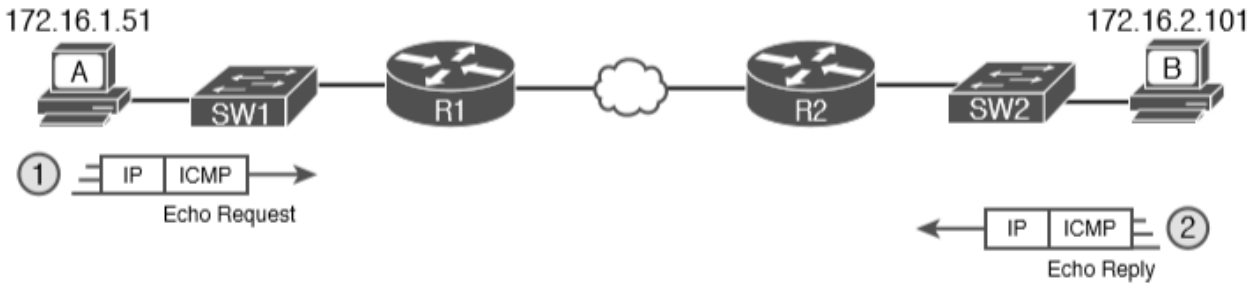
Chapter 18

Troubleshooting IPv4 Routing

Objectives

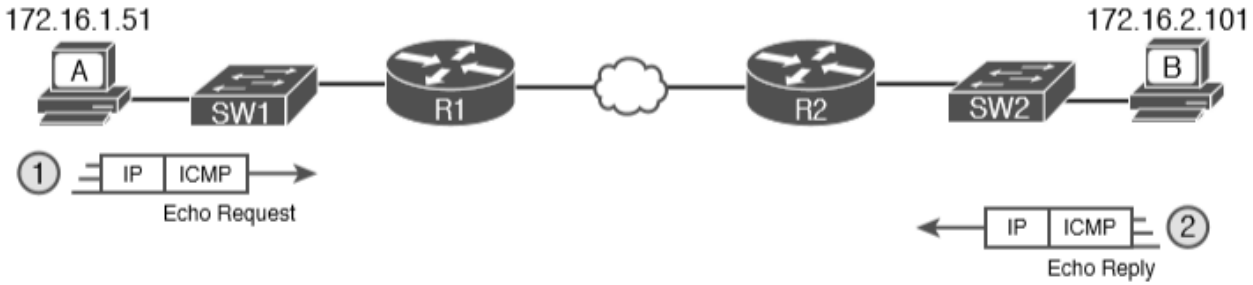
- Configure and verify IPv4 addressing and subnetting
- Configure and verify IPv4 and IPv6 static routing

Ping



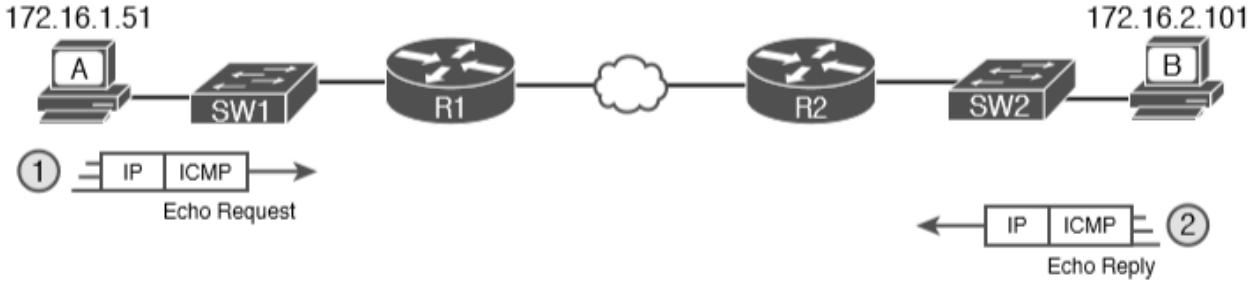
- The **ping** command tests connectivity by sending packets to an IP address, expecting the device at that address to send packets back. The command sends packets that mean "if you receive this packet, and it is addressed to you, send a reply back." Each time the ping command sends one of these packets and receives the message sent back by the other host, the ping command knows a packet made it from the source host to the destination and back.

Sample Output of *ping* command



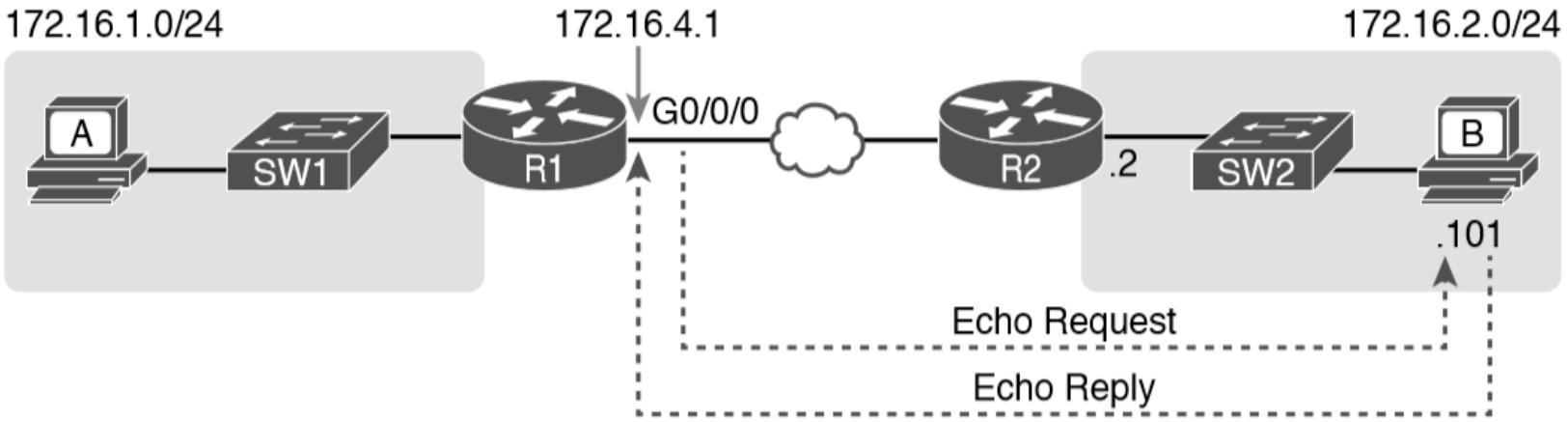

```
Wendell-Odoms-iMac:~ wendellodom$ ping 172.16.2.101
PING 172.16.2.101 (172.16.2.101): 56 data bytes
64 bytes from 172.16.2.101: icmp_seq=0 ttl=64 time=1.112 ms
64 bytes from 172.16.2.101: icmp_seq=1 ttl=64 time=0.673 ms
64 bytes from 172.16.2.101: icmp_seq=2 ttl=64 time=0.631 ms
64 bytes from 172.16.2.101: icmp_seq=3 ttl=64 time=0.674 ms
64 bytes from 172.16.2.101: icmp_seq=4 ttl=64 time=0.642 ms
64 bytes from 172.16.2.101: icmp_seq=5 ttl=64 time=0.656 ms
^C
--- 172.16.2.101 ping statistics ---
6 packets transmitted, 6 packets received, 0.0% packet loss
round-trip min/avg/max/stddev = 0.631/0.731/1.112/0.171 ms
```

Router R2 Pings Host B (Two Commands)

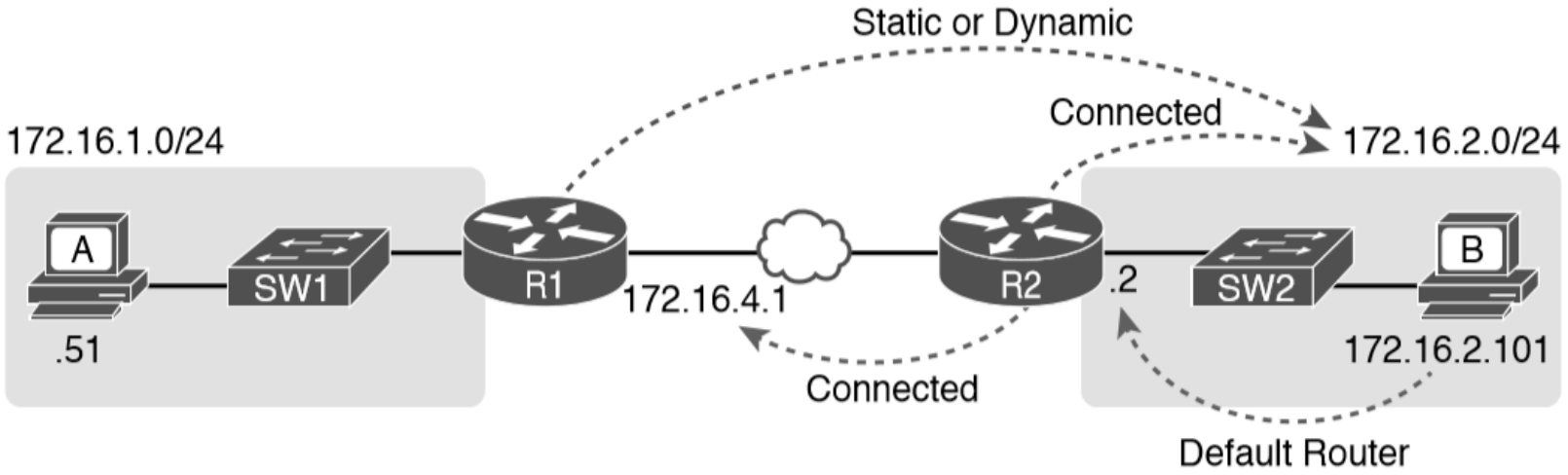



```
R1# ping 172.16.2.101
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 172.16.2.101, timeout is 2 seconds:
.!!!!
Success rate is 80 percent (4/5), round-trip min/avg/max = 1/2/4 ms
R1# ping 172.16.2.101
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 172.16.2.101, timeout is 2 seconds:
!!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 1/2/4 ms
```

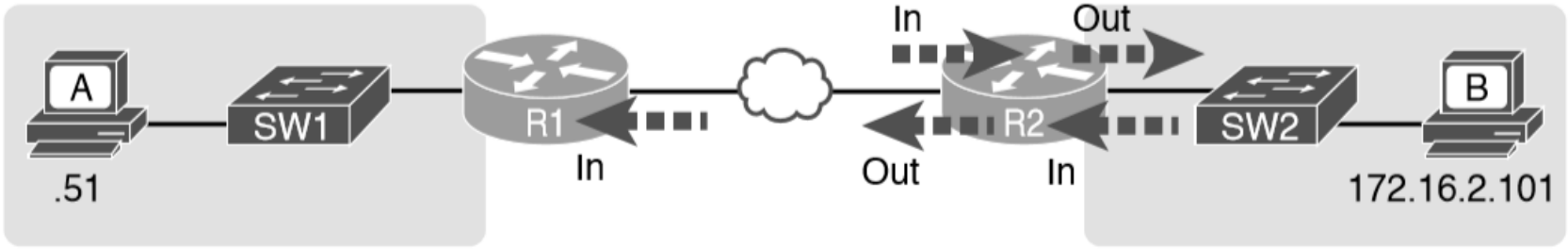
Standard *ping* 172.6.2.101 Command Using the Source Interface IP Address



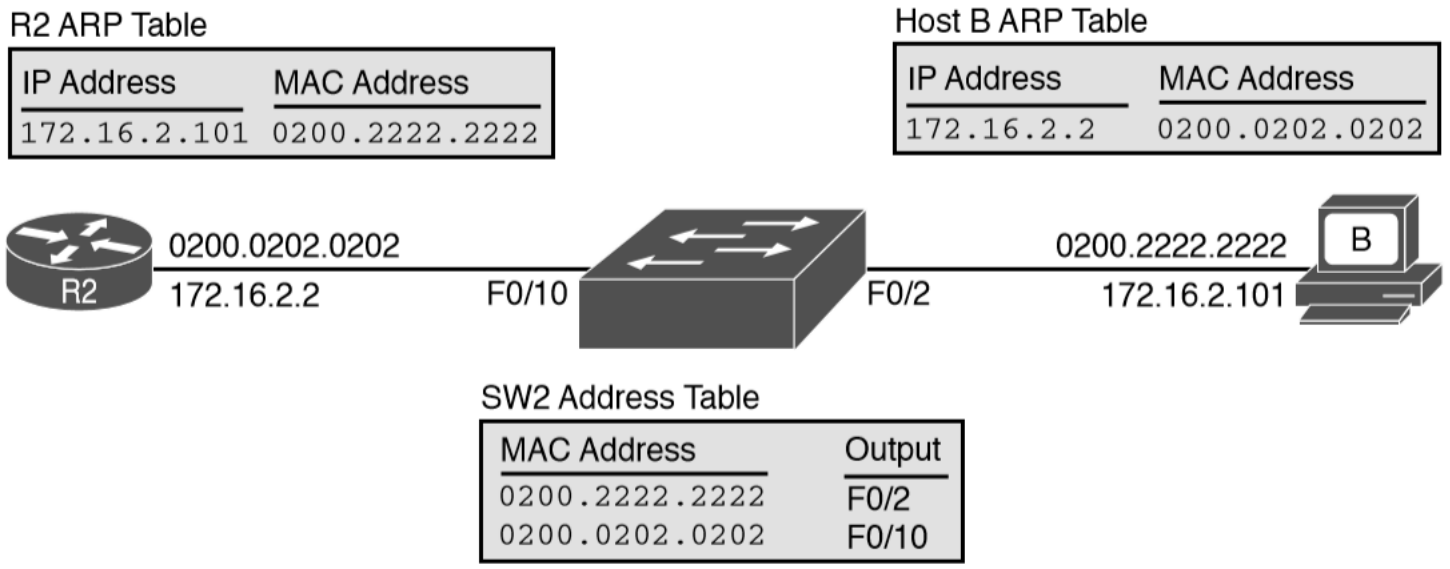
Layer 3 Routes Needed for R1's Ping 172.16.2.101 to Work



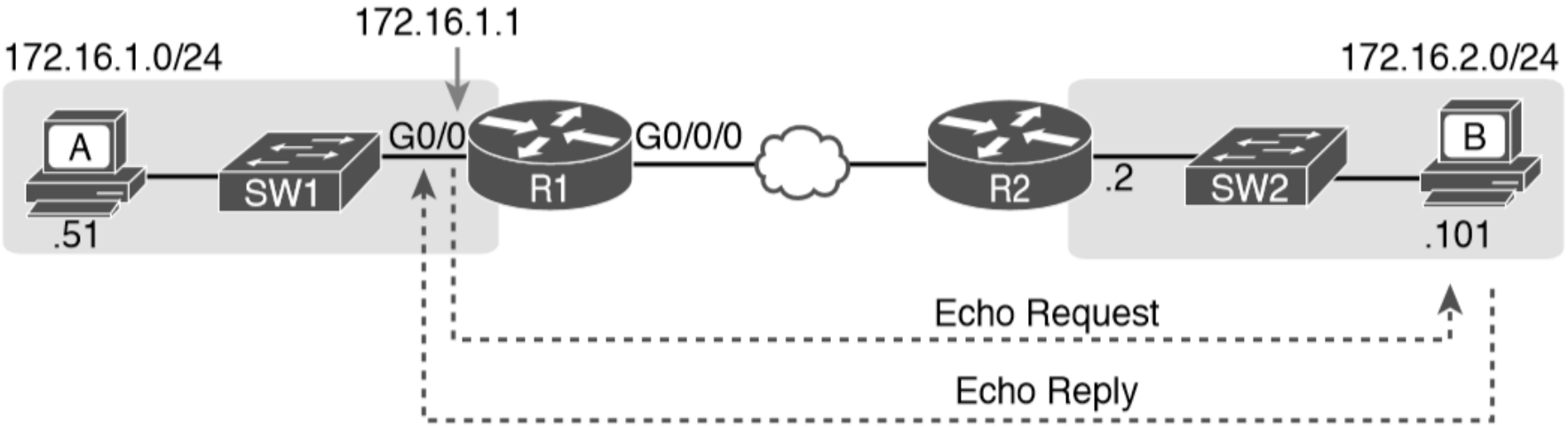
Locations Where IP ACLs Could Have Filtered the Ping Messages



Router and Host ARP Tables, with the Switch MAC Address Table



Extended Ping Command

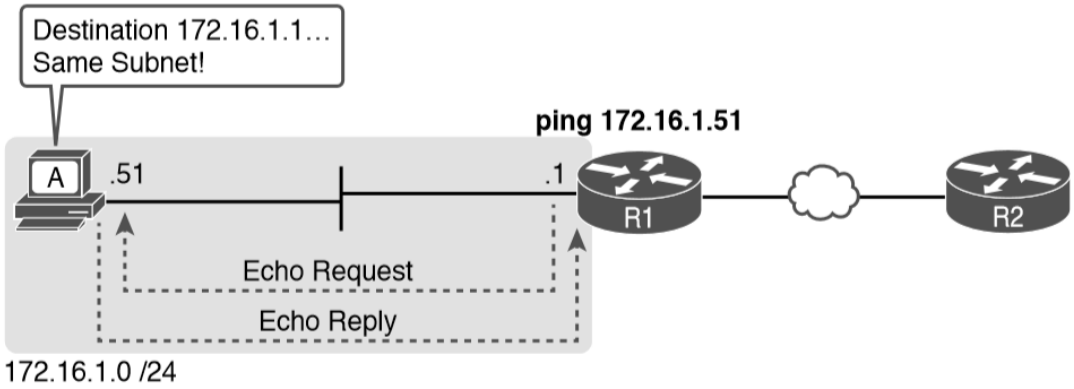


Extended Ping Command

```
R1# ping
Protocol [ip]:
Target IP address: 172.16.2.101
Repeat count [5]:
Datagram size [100]:
Timeout in seconds [2]:
Extended commands [n]: y
Source address or interface: 172.16.1.1
Type of service [0]:
Set DF bit in IP header? [no]:
Validate reply data? [no]:
Data pattern [0xABCD]:
Loose, Strict, Record, Timestamp, Verbose[none]:
Sweep range of sizes [n]:
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 172.16.2.101, timeout is 2 seconds:
Packet sent with a source address of 172.16.1.1
!!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 1/2/4 ms
```

- The extended ping command does allow the user to type all the parameters on a potentially long command, but it also allows users to simply issue the ping command, press Enter, with IOS then asking the user to answer questions to complete the command, as shown in this example.

Testing LAN Neighbors with Standard Ping



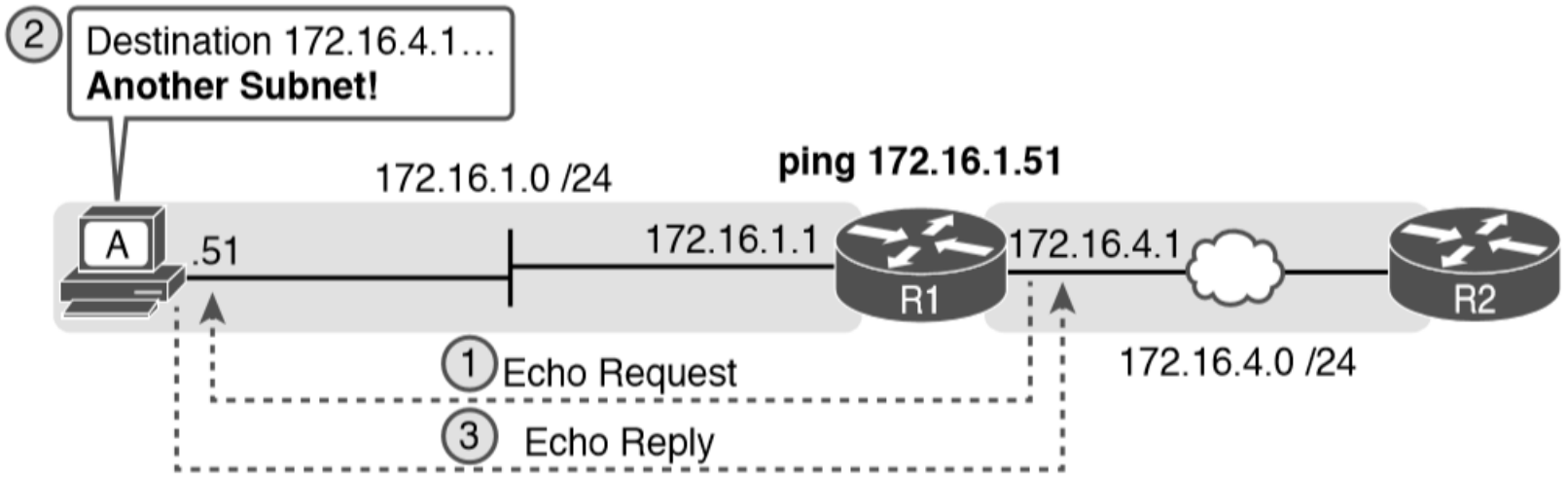
If the ping works, it confirms the following, which rules out some potential issues:

- The host with address 172.16.1.51 replied.
- The LAN can pass unicast frames from R1 to host 172.16.1.51 and vice versa.
- You can reasonably assume that the switches learned the MAC addresses of the router and the host, adding those to the MAC address tables.
- Host A and Router R1 completed the ARP process and list each other in their respective Address Resolution Protocol (ARP) tables.

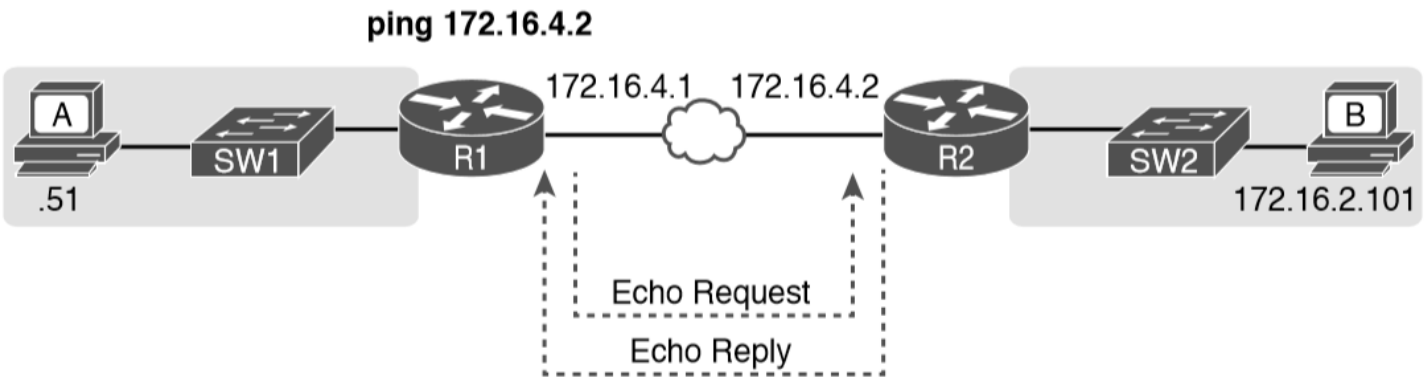
If the ping fails, it can point to a variety of problems such as:

- IP addressing problem
- DHCP problems
- VLAN trunking problems
- LAN problems

Testing LAN Neighbors with Extended Ping



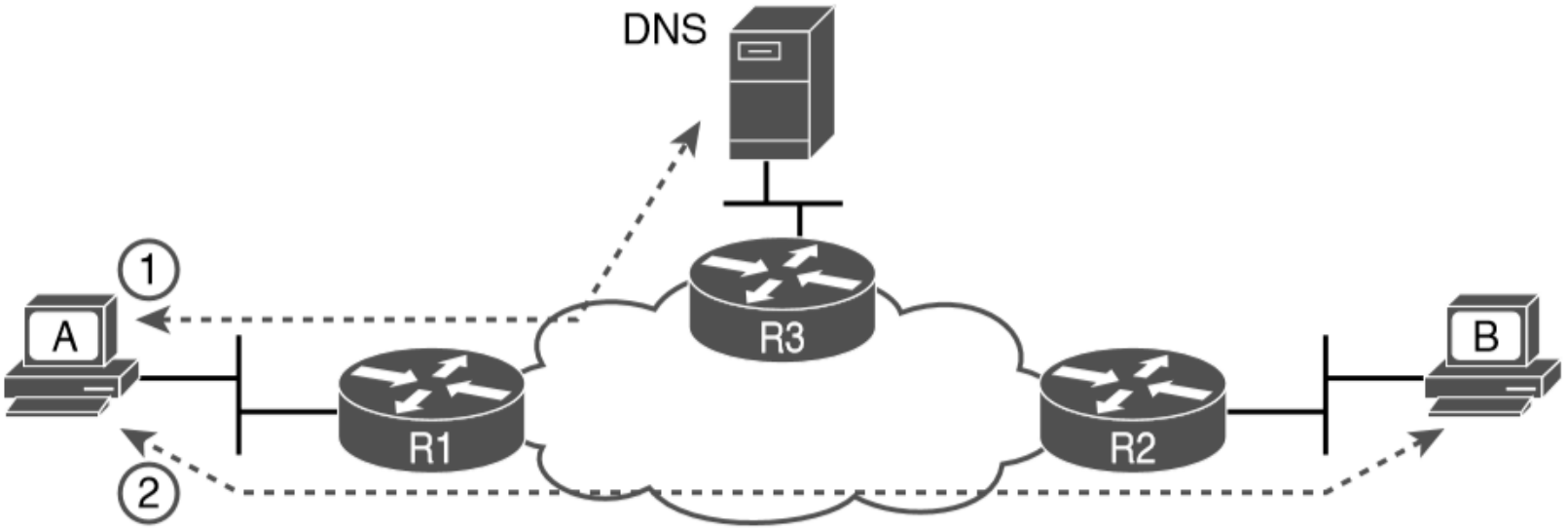
Testing WAN Neighbors with Standard Ping



A successful ping of the IP address on the other end of an Ethernet WAN link that sits between two routers confirms several specific facts, such as the following:

- Both routers' WAN interfaces are in an up/up state.
- The Layer 1 and 2 features of the link work.
- The routers believe that the neighboring router's IP address is in the same subnet.
- Inbound ACLs on both routers do not filter the incoming packets, respectively.
- The remote router is configured with the expected IP address (172.16.4.2 in this case).

DNS Name Resolution by Host A

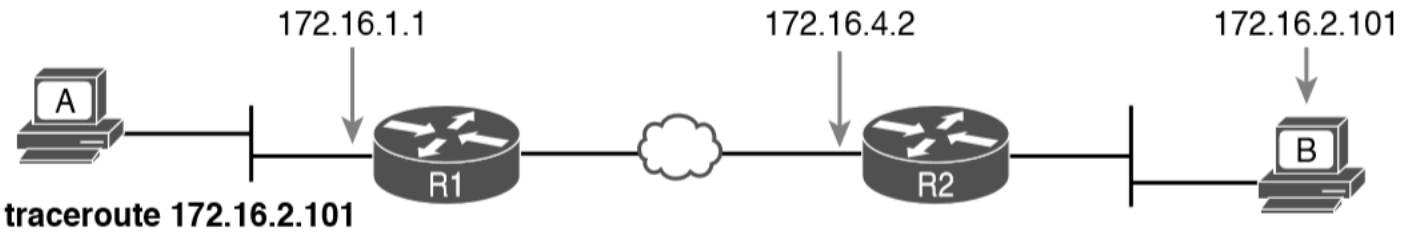


Problem Isolation Using the traceroute Command

Like ping, the traceroute command helps network engineers isolate problems. Here is a comparison of the two:

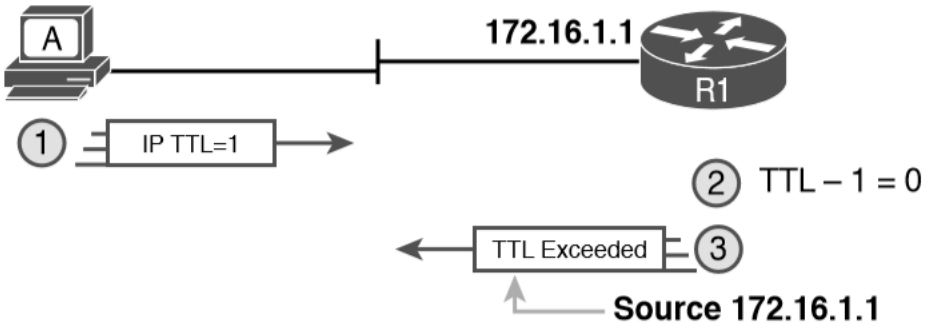
- Both send messages in the network to test connectivity.
- Both rely on other devices to send back a reply.
- Both have wide support on many different operating systems.
- Both can use a hostname or an IP address to identify the destination.
- On routers, both have a standard and extended version, allowing better testing of the reverse route.

IP Addresses Identified by a Successful traceroute 172.16.2.101 Command



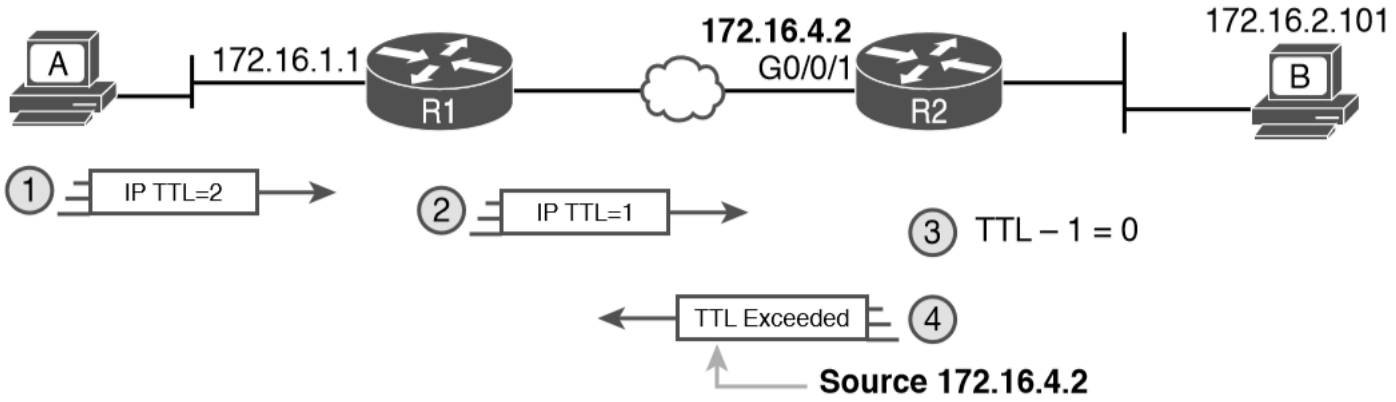

```
Wendell-Odoms-iMac:~ wendellodom$ traceroute 172.16.2.101
traceroute to 172.16.2.101, 64 hops max, 52 byte packets
  1 172.16.1.1 (172.16.1.1) 0.870 ms 0.520 ms 0.496 ms
  2 172.16.4.2 (172.16.4.2) 8.263 ms 7.518 ms 9.319 ms
  3 172.16.2.101 (172.16.2.101) 16.770 ms 9.819 ms 9.830 ms
```

How traceroute Identifies the First Router in the Route



- The traceroute command sends several TTL=1 packets, checking them to see whether the TTL Exceeded messages flow from the same router, based on the source IP address of the TTL Exceeded message. Assuming the messages come from the same router, the traceroute command lists that IP address as the next line of output on the command.

TTL=2 Message Sent by traceroute



- To find all the routers in the path, and finally confirm that packets flow all the way to the destination host, the traceroute command sends a small set of packets with TTL=1, then a small set with TTL=2, then 3, 4, and so on, until the destination host replies.

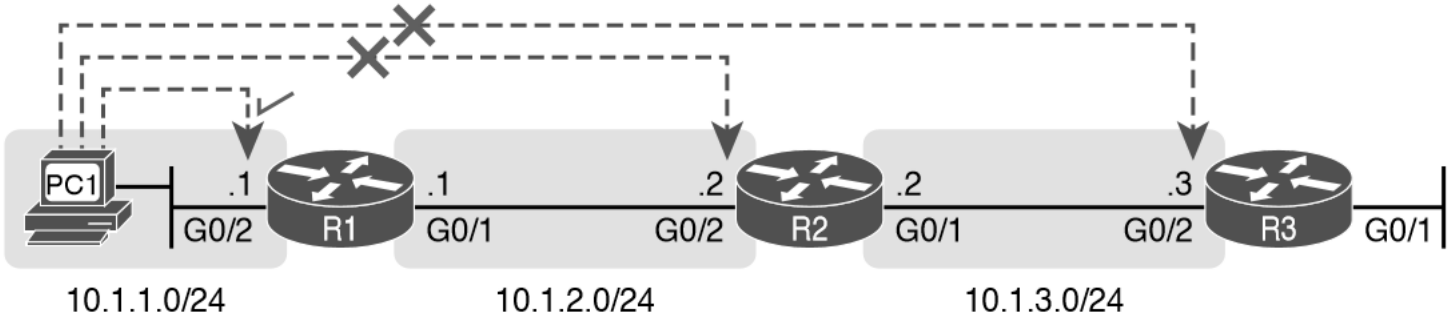
Standard *traceroute* Command on R1

```
R1# traceroute 172.16.2.101
Type escape sequence to abort.
Tracing the route to 172.16.2.101
VRF info: (vrf in name/id, vrf out name/id)
    1 172.16.4.2 0 msec 0 msec 0 msec
    2 172.16.2.101 0 msec 0 msec *
```

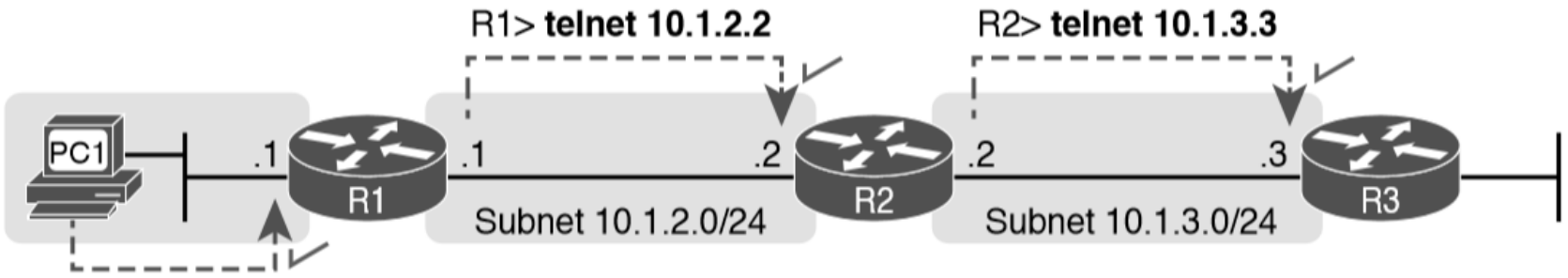
Extended *traceroute* Command on R1

```
R1# traceroute
Protocol [ip]:
Target IP address: 172.16.2.101
Source address: 172.16.1.1
Numeric display [n]:
Timeout in seconds [3]:
Probe count [3]:
Minimum Time to Live [1]:
Maximum Time to Live [30]:
Port Number [33434]:
Loose, Strict, Record, Timestamp, Verbose[none]:
Type escape sequence to abort.
Tracing the route to 172.16.2.101
VRF info: (vrf in name/id, vrf out name/id)
   1 172.16.4.2 0 msec 0 msec 0 msec
   2 172.16.2.101 0 msec 0 msec *
```

Telnet Works from PC1 to R1 but Not to R2 or R3



Successive Telnet Connections: PC1 to R1, R1 to R2, and R2 to R3



Telnet from R1 to R2 to View Interface Status on R2

```
R1# telnet 10.1.2.2
Trying 10.1.2.2 ... Open

User Access Verification

Username: wendell
Password:
R2>
R2> show ip interface brief
Interface                  IP-Address      OK? Method Status                Protocol
GigabitEthernet0/0         unassigned      YES unset  administratively down down
GigabitEthernet0/1         10.1.3.2        YES manual up                    up
GigabitEthernet0/2         10.1.2.2        YES manual up                    up
GigabitEthernet0/3         unassigned      YES unset  administratively down down
```

SSH Client from R1 to R2 to View Interface Status on R2

```
R1# ssh -l wendell 10.1.2.2

Password:

R2>
Interface                  IP-Address      OK? Method Status                Protocol
GigabitEthernet0/0         unassigned      YES unset  administratively down down
GigabitEthernet0/1         10.1.3.2        YES manual up                    up
GigabitEthernet0/2         10.1.2.2        YES manual up                    up
GigabitEthernet0/3         unassigned      YES unset  administratively down down
```